



# *DeafHope*

## **Safe Use of Your Email and TTY**

### **Email**

Go to a public place to access your email like the library or a coffee shop. Never log into your email account from any computer the batterer has access to, such as your home computer.

Setup a NEW free email account from hotmail or yahoo. Do not setup the email account from home, use a computer at the library or some other public place. Never give your password to ANYONE. If they ask you for a backup email address when you open the free account, make up a fake one. If you put in a real email address, the batterer could click 'I forgot password, send email to alternate email address' and gain access to your new email account.

Do not use programs like Outlook, Eudora, Apple Mail, etc. to hold your email. Only use a web-browser to check your email.

Never have the computer save your password. Type it in yourself every time. This prevents the batterer from getting access to your email account.

Do not pay for email service with a credit card that the batterer has access to. If his name is on the credit card, he can call the email company and use the credit card number to get the password or have it changed.

Change your password to something new on a regular basis. Do not use something that the batterer could guess.

### **TTY**

Erase memos and conversations from the TTY. Read the manual and follow the directions to do this. Most of the time you can do this by pressing Ctrl and 6 at the same time. Press Ctrl and 1, then Y to clear.